

SASHA MCGHEE

Collaborative management professional with 18 years' experience improving business and technical processes. Passionate about using technology as a tool for education and positive social impact.

PROFESSIONAL EXPERIENCE

Manager, IT Business & Internal Ops | Alterra Mountain Company, Santa Fe, NM **March 2022 – Feb 2026**

Act as Chief of Staff to the CTO, supporting the IT leadership operating cadence, communications, and cross-team alignment. Ensure CTO priorities translate into clear actions and measurable outcomes across the organization. Also support IT capital budget oversight and consolidated project portfolio management across IT.

IT PMO Portfolio Manager | Alterra Mountain Company, Santa Fe, NM **March 2022 – Feb 2026**

Oversaw a portfolio of IT projects and programs, ensuring alignment to organizational goals and business strategies, and supported program, project and change managers through initiation, planning, design and implementation.

Senior IT Project Manager | Alterra Mountain Company, Santa Fe, NM **June 2021 – March 2022**

Collaborated within the IT Program Management Office and across the Alterra Enterprise to implement solutions that met the needs of our internal and external stakeholders and created a stellar experience for our guests.

Management Consultant | Self-Employed, Santa Fe, NM **March 2020 – Present**

Oversaw a myriad of projects and initiatives from internal operational project management support to client engagement and content strategy for organizations across multiple industries.

Program Manager | Camber Outdoors, 501(c)(3), Remote **June 2019 – March 2020**

Developed the program strategy and executed on equitable workplace and professional development initiatives for organizations in the outdoor-industry and advanced the overall mission and goals of Camber Outdoors: to increase access and opportunities for women and people of color in workplaces in the outdoor and snowsports industries.

IT Project Manager | Denver Public Schools (DPS), Denver, Colorado **December 2016 – October 2018**

Managed cross-functional teams through the development of product and process improvement projects including defining goals, scope and success criteria, managing budgets, estimating schedules, facilitating Scrum events (backlog prioritization, sprint planning, daily scrum, sprint review, retrospective), managing risks, and developing change strategy

Senior Business Analyst | Denver Public Schools (DPS), Denver, Colorado **August 2015 – December 2016**

Led customer engagement, user research and analysis, requirements creation, UI design and knowledge transfer of product and process improvement projects; guided business, technical and quality assurance resources through project implementation

Business Consultant | ClickFox (later BryterCX), Remote **February 2012 – August 2015**

Managed corporate customer relationships from pre-sales to post implementation in a SaaS environment; engaged organizational leaders in creating customer experience goals and measures; delivered results-oriented experience analytics targeted toward understanding and predicting customer behaviors and improving product performance

Business Analyst II | TSYS, Atlanta, GA**May 2010 – December 2011**

Solutions lead for an enterprise credit card disputes management application - set scope, gathered requirements and identified potential impacts for system and regulatory projects; interviewed and shadowed call center representatives to understand user experience; developed wireframes, conducted A/B testing and trained users on new functionality

Business Analyst I | TSYS, Columbus, GA**April 2008 – May 2010**

Analyzed, designed and implemented changes to systems and business processes based on client and company needs; spearheaded business requirements gathering sessions for internal and external clients and created specifications and logic flowcharts for new processes

EDUCATION

- Master of Public Administration: Public Policy & Management, Columbus State University, GA
- Bachelor of Art: Organizational Communication, Columbus State University, GA

CERTIFICATIONS & TRAINING

- PMI Project Management Professional Certification (PMP) – License 2244927
- Harvard Women in Leadership Certification, 2023
- Change Management Practitioner Certification, Prosci (2018)

VOLUNTEER EXPERIENCE

- **Habitat for Humanity, Santa Fe, NM:** As a volunteer committee member, I contribute to the mission of building affordable housing and fostering strong communities. My role involves planning volunteer days and social activities for a group of young professionals interested in supporting the Santa Fe Habitat affiliate. I also collaborate with other dedicated volunteers and staff to support planning, outreach, fundraising, and project coordination efforts.
- **Planning Commission, City of Santa Fe:** As a volunteer Planning Commissioner with the City of Santa Fe, I collaborate with city officials and community members to review and guide development projects, ensuring they align with our city's long-term vision and regulatory standards. My role involves evaluating land use proposals, participating in public hearings, and providing recommendations on zoning, infrastructure, and environmental impact.